

FILED

Superior Court of California
County of San Francisco

MAR 28 2018

CLERK OF THE COURT

BY: *Rain C. Pollock*
Deputy Clerk

1 RANDY SUE POLLOCK

2 Attorney at Law ([REDACTED])

3 [REDACTED]

4 [REDACTED]

5 Attorney for Respondent

6 MICHAEL MARRACCINI

7 SUPERIOR COURT OF STATE OF CALIFORNIA

8 COUNTY OF SAN FRANCISCO

9 UNIFIED FAMILY COURT

10 -000-

11 LAURA OWENS,

12 Petitioner,

13 vs.

14 MICHAEL MARRACCINI,

15 Respondent.

COURT NO. FDV-18-813693

DECLARATION OF WITNESS
STEPHANIE MARRACCINI IN
SUPPORT OF RESPONDENT

Trial: April 13, 2018

Time: 1:30 p.m.

Dept: 403

Judge: Honorable Roger C. Chan

16 I, Stephanie Marraccini, declare and state as follows:

17 1. I am the sister of Respondent;

18 2. I am 37 years old and am employed as a Sr. Technical Recruiter. I am a resident of San
19 Francisco and live in the Marina/Cow Hollow District;

20 3. I have known Laura Owens during the time she was dating my brother, from June 2016
21 until the fall of 2017;

22 4. During that time my brother regularly told me about the emotionally turbulent
23 relationship he was in with Ms. Owens;

24 5. From November 2016 until approximately June 2017, Ms. Owens communicated with
25 me via text messages. Ms. Owens was upset because she loved my brother and he was not interested in
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1 being in a committed relationship with her. She would constantly complain that he would not post pics
2 of them on social media and commit to an exclusive relationship with her.

3 6. I advised Ms. Owens in my text messages that she should not push my brother and
4 instead should back off and just enjoy the relationship and not cause unnecessary drama. Ms. Owens
5 told me about her emotional problems—anxiety and depression-- and acknowledged to me that those
6 were causing problems in the relationship. She also told me that she wanted to post photos on social
7 media which my brother did not want her to do. I would tell her that he hates drama and the best way
8 into his heart is to be supportive, loving and not to complain about his commitment level with
9 concurrent emotional outbursts over him not posting pics of them on social media. I witnessed her
10 manic behavior over dinner once when she yelled at him and then took an Ambien pill to calm down.
11 She apologized the following day and blamed her behavior on medication and her frustration with
12 Michael not committing to being exclusive.

13 7. At no time during their relationship did Ms. Owens ever tell me that Michael had been
14 physically abusive to her.

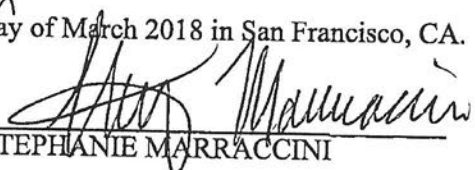
15 8. When Ms. Owens and my brother were in Iceland, she sent me frequent text messages
16 and photos telling me what a wonderful time they were having. There was never any mention of my
17 brother being physically or emotionally abusive to her. In fact she sent me texts with pictures of them
18 saying they had turned a corner and she was thrilled to be having a wonderful time with him in Iceland.

19 9. On January 8, 2018, I had dinner with my brother at Ace Wasabi located at Steiner and
20 Chestnut. We had just left the restaurant and all of a sudden we saw Ms. Owens walk towards us. She
21 approached us facing North so blocking us from continuing South on Steiner. Laura was very upset
22 about Michael dating another girl. She continued to yell and scream obscenities at him. At no time did
23 either my brother or myself yell at her. Instead we told her we wanted her to leave us alone and that she
24 needed help. After that encounter, my brother filed a report with the San Francisco Police Department.

25 10. In November of 2016, Michael called me distraught at how Laura lied to him about
26 getting an abortion and that he needed someone to come over to Laura's as he needed a witness. I asked
27 my boyfriend, Colin Scanlon to walk over to listen as Laura had called her father to come to her
28 apartment. Colin heard Laura admit to lying about the abortion. She justified her behavior by saying she

1 didn't want to lose Michael. Laura's father, Ron Owens told Michael that he needed to end the
2 relationship. Mr. Owens told Michael that Laura makes up stories in her head and then believes them.
3 Colin witnessed this meeting and heard this conversation.

4 I declare under penalty of perjury under the laws of the State of California that the above is true
5 and correct to the best of my knowledge. Executed this 26th day of March 2018 in San Francisco, CA.

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8 STEPHANIE MARRACCINI

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1 RANDY SUE POLLOCK
2 Attorney at Law (CSBN [REDACTED])
3 [REDACTED]
4 [REDACTED]
5 [REDACTED]

F I L E D
Superior Court of California
County of San Francisco

MAR 28 2018

CLERK OF THE COURT

BY: Patricia C. Pedraza
Deputy Clerk

6 Attorney for Respondent
7 MICHAEL MARRACCINI

8 SUPERIOR COURT OF STATE OF CALIFORNIA
9 COUNTY OF SAN FRANCISCO
10 UNIFIED FAMILY COURT

11 -000-

12 LAURA OWENS,

COURT NO. FDV-18-813693

13 Petitioner,

DECLARATION OF WITNESS
COLIN SCANLON IN SUPPORT
OF RESPONDENT

14 vs.

15 MICHAEL MARRACCINI,

Trial: April 13, 2018

Time: 1:30 p.m.

16 Respondent.

Dept: 403

Judge: Honorable Roger C. Chan

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18 I, Colin Scanlon, declare and state as follows:

19 1. I am the boyfriend of Respondent's sister, Stephanie Marraccini,

20 2. I am 37 years old and am employed as a Real Estate Analyst. I am a resident of San

21 Francisco and live in the Marina District;

22 3. I had met Laura Owens several times while she was dating Michael Marraccini, including
23 a dinner with her family at The House of Prime Rib;

24 4. I specifically remember being called by Michael to come to Laura's apartment in
25 December 2016 for a meeting with Laura and her father to discuss Laura's desire to continue the
26 relationship with Michael. Laura had been claiming that she was pregnant and had been threatening
27 Mike with not having an abortion if he ceased dating her. Additionally, Laura had been indicating to
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1 Mike that she was contemplating suicide at the thought of their relationship ending. Mike wanted me to
2 be there as a witness;

3 5. During the meeting, which her father Ron Owens steered, Mr. Owens told Michael that
4 his daughter had a tendency to exaggerate or even flat out make things up. Laura was complaining of
5 depression and suicidal thoughts at the fear of her relationship with Michael ending and was very
6 distraught.

7 6. During that meeting there was no discussion of Michael ever having been physically or
8 psychologically abusive towards Laura. She did not complain at all about Michael's conduct towards
9 her. Laura admitted that she was in fact not pregnant, and there was no need for an abortion. She also
10 apologized for threatening to commit suicide. The meeting ended with no final decision on the
11 relationship, just the agreement that Mike would not rush a decision, and for the two of them to continue
12 to work through things. Mr. Owens was very thankful as he, Michael and myself left the apartment.
13 Mr. Owens advised Michael in the elevator on the way out of the building that he appreciated Michael
14 agreeing to not end the relationship outright and see how it goes, and then advised him to get out in a
15 few weeks when his daughter had a chance to calm down and get a handle on her depression.

16 I declare under penalty of perjury under the laws of the State of California that the above is true
17 and correct to the best of my knowledge. Executed this 27 day of March 2018 in San Francisco, CA.

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20 COLIN SCANLON
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1 Elisha Jussen-Cooke (SBN [REDACTED])
COOPER & THURGOOD

2 [REDACTED]
3 [REDACTED]
4 [REDACTED]

FILED
San Francisco County Superior Court

MAR 29 2018

CLERK OF THE COURT

BY: [Signature]
Deputy Clerk

5 Attorneys for Petitioner
6 LAURA OWENS

7
8 SUPERIOR COURT OF THE STATE OF CALIFORNIA
9 CITY AND COUNTY OF SAN FRANCISCO

10
11 LAURA OWENS,
12 Petitioner,

13 vs.

14 MICHAEL MARRACCINI,
15 Respondent.

) DECLARATION OF JOAN O'NEILL IN
) SUPPORT OF LAURA OWENS'S
) REQUEST FOR RESTRAINING ORDER

) Case No. FDV-18-813693

) Hearing Date: April 13, 2018

) Hearing Time: 1:30 p.m.

) Dept: 403

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18 I, Joan O'Neill, declare as follows:

19 1. I make all of the statements herein of my own personal knowledge, except as to those
20 matters stated on information and belief, and as to those matters, I believe them to be true, and if called
21 as a witness, could and would testify competently thereto.

22 2. I have known Laura Owens for over fourteen years. We met in 2004 and have been close
23 friends ever since.

24 3. I met Mike in or around April 2016, when Laura introduced him to me.

25 4. After Laura and Mike started dating, I saw less and less of Laura. When I would ask
26 Laura to hang out with me, she'd tell me she needed to ask Mike first. When I did see her, Mike was
27 almost always there and it seemed like Laura was not herself. When we would hang out, Mike tried to
28 insert himself into the conversation. He constantly cut Laura off when she was talking, and it seemed

1 like he needed to be in control of the conversation at all times. He also always wanted to talk about
2 himself and said things that seemed like complete fabrications. For example, he said he was close
3 friends with celebrities, like Ashton Kutcher, and that his sister had lots of famous friends, too. He
4 claimed to have a number of offers for lucrative and powerful jobs (which never actually seemed to pan
5 out). There was something about the way he told the stories that made them seem like lies.

6 5. Sometime in late 2016, Laura confided in me that she was being what she described as
7 emotionally abused by Mike. She explained that Mike had been telling her that she could cut off ties
8 with her family (specifically her mother).

9 6. In late 2016 or early 2017, Laura confided in me that Mike would scream at her daily and
10 that she was afraid of him. She said Mike repeatedly told her she was worthless and that he and her
11 family all hated her. She said she felt like Mike wanted her to stop communicating with her mother,
12 which made her feel very conflicted since she and her mother are very close.

13 7. In or around January 2017, Laura told me that Mike had been physically abusing her
14 during sex. She told me that Mike had strangled her and tried to smother her with a pillow during sex
15 to the point that she couldn't breathe. She said Mike would say things to her like, "I want to have total
16 control over you." She told me she was scared and didn't know what to do. I was sad to hear this and
17 afraid for her. I encouraged Laura to confront him and tell him how she felt. In the many years I have
18 known Laura, I had never before seen her afraid of anyone.

19 8. In early 2017, Laura called me very upset on a regular basis (1-4 times per week). During
20 these calls, she cried and told me that Mike screamed at her and degraded her. Sometimes she'd tell me
21 that Mike strangled her during sex.

22 9. In Summer 2017, Laura confided in me that she wanted to stop seeing Mike but that she
23 was "legitimately scared" of him retaliating if she did. She told me she thought he was dangerous to her
24 physical and emotional well-being.

25 10. In Fall 2017, Laura stopped dating Mike.

26 11. On January 5, 2018, Laura and I met for dinner at Mamanoko on Chestnut Street in the
27 Marina District of San Francisco, which is in our neighborhood (we live a couple of blocks from each
28 other). We were seated at a high table next to the window that faced the street. Shortly after we

1 received our food, Laura stopped our conversation to tell me that Mike was walking down Chestnut
2 Street. She said that he was with a blond woman and was walking towards the restaurant. Laura's facial
3 expression changed, and she appeared to be scared.

4 12. When Mike walked by the restaurant, Laura focused her attention on me and tried to
5 avoid making eye contact with him. Mike stopped directly in front of our table outside the restaurant
6 window. He started into the window at us. I looked up and briefly made eye contact with him before
7 turning back to Laura. We tried to focus on our conversation and avoided looking outside. When I
8 glanced outside a minute or two later, Mike was no longer there.

9 13. Laura was visibly shaken by this experience. She looked so upset that I thought she was
10 going to vomit. She told me that she was afraid of Mike and felt like he was stalking her. She told me
11 he had been showing up at restaurants he knows she frequents and had even shown up at her house
12 several times unannounced and uninvited after she told him she didn't want to see him.

13 14. After about five minutes had passed, Mike came back and again positioned himself right
14 outside the window by our table (except this time he stood even closer to the window). This time he was
15 alone. I tried to avoid eye contact with him in hopes that he would just go away, but it seemed like he
16 was trying to get my attention. He stared directly at me, which made me feel very uneasy. He lingered
17 outside the window and stared at us for a minute or so. Then he walked away from the window and
18 entered the restaurant.

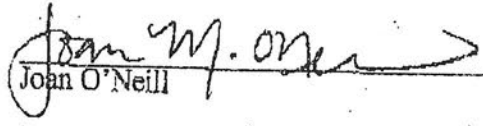
19 15. Laura's facial expression changed and she looked scared. She told me that Mike had
20 come inside the restaurant and was standing at the hostess stand, which was directly in front of her. I
21 told her not to look at him, and she looked down at the table. For a minute or so, Laura tried to avoid
22 looking up. She seemed nervous and uneasy. Then she told me Mike had gone to the back of the
23 restaurant and was still staring at her. It felt very intimidating. Laura seemed really upset and uneasy.
24 She told me that she was fearful and felt unsafe. Neither Laura nor I engaged in conversation with Mike.
25 We also did not make any physical acknowledgment of his presence (wave, eye contact, head nod, etc.).
26 After about ten minutes, Mike finally left the restaurant. Laura was visibly upset throughout the rest of
27 our meal. I walked her home after dinner to make sure she was safe.

28 16. On January 7, 2018, Laura called me crying and upset. She told me Mike and his sister

1 were waiting for her outside of Amici's Restaurant and that they yelled at her in the street. She said she
2 was afraid and didn't know what they would do to try to get at her. She asked me to come over, which
3 I did. When I got there, Laura was crying hysterically. I had never seen her so upset before. She was
4 shaking and said she was afraid to be alone. I stayed with her for several hours to help calm her down
5 and make sure she was safe.

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Date: 3/29/2018


Joan O'Neill

VIA FAX

1 Elisha Jussen-Cooke (SBN [REDACTED])
2 [REDACTED]
3 [REDACTED]
4 [REDACTED]
5 LAURA OWENS

FILED
San Francisco County Superior Court

MAR 29 2018

CLERK OF THE COURT
BY: [Signature]
Deputy Clerk

8 SUPERIOR COURT OF THE STATE OF CALIFORNIA
9 CITY AND COUNTY OF SAN FRANCISCO

10
11 LAURA OWENS,
12 Petitioner,

13 vs.

14 MICHAEL MARRACCINI,
15 Respondent.

) DECLARATION OF KAREN ILMBERGER
) IN SUPPORT OF LAURA OWENS'S
) REQUEST FOR RESTRAINING ORDER

) Case No. FDV-18-813693

) Hearing Date: April 13, 2018
) Hearing Time: 1:30 p.m.
) Dept: 403

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18 I, Karen Ilmberger, declare as follows:

19 1. I make all of the statements herein of my own personal knowledge, except as to those
20 matters stated on information and belief, and as to those matters, I believe them to be true, and if called
21 as a witness, could and would testify competently thereto.

22 2. I had never before met or seen Ms. Owens until on or around December 30, 2016. On
23 that day, I was flying on Wow Airlines to Reykjavik, Iceland with my fiancée. Ms. Owens and a man
24 I now know to be Mr. Marraccini were seated in the row behind me.

25 3. Throughout the flight, I overheard Mr. Marraccini speaking to Ms. Owens in a tone of
26 voice that I would characterize as scary. I can't recall the specifics of what he was saying, but I
27 remember him belittling her. For a long period of time he insulted and demeaned her, making belittling
28 remarks one after the other. Ms. Owens did very little talking; most of what I heard of their

1 communication was Mr. Marraccini just putting her down.

2 4. The entire time Mr. Marraccini berated Ms. Owens, she cried. When this happened, Mr.
3 Marraccini would demand that she stop crying and would berate her even more.

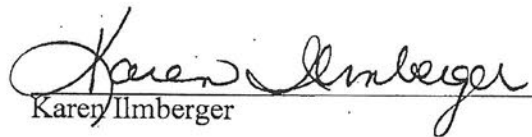
4 5. Even though I cannot remember the specifics of what was said during their conversation,
5 I remember that Mr. Marraccini was emotionally and verbally abusing Ms. Owens for a long time.
6 Based on what he was saying to her, I felt that she was in a frightening situation and she needed to get
7 out. He was so menacing that I felt her life was at stake were she to stay with him.

8 6. Several hours into the flight, I decided to write her a note on a cocktail napkin. In that
9 note I wrote that I overheard their conversation. I told her she was being abused and deserved better.
10 I urged her to get help and wrote that I was concerned about her safety. Because of the types of things
11 Mr. Marraccini was saying and the way he was talking to her, I was too afraid to include my full name
12 or phone number on the note. I was afraid that he would come after me if he found the note, so I wrote
13 on the note an old email address of mine that doesn't contain my last name.

14 7. When Mr. Marraccini got up from his seat and walked towards the bathroom, I slipped
15 the note between the seats to Ms. Owens.

16 8. I did not speak to Ms. Owens or Mr. Marraccini at all during the flight. I heard nothing
17 from or about Ms. Owens until sometime in or around November 2017, when her mother Jan Owens
18 contacted me about the note I wrote. Since then, I have communicated with Ms. Owens' mother a couple
19 of times about the note and what I observed during the flight to Iceland in December 2016.

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21
22 Date: 3/29/18


Karen Ilmberger



SUPERIOR COURT OF CALIFORNIA
COUNTY OF SAN FRANCISCO

Document Scanning Lead Sheet

Jan-10-2024 3:15 pm

Case Number: FDV-18-813693

Filing Date: Mar-29-2018 1:48

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Image: 06277774

DECLARATION

LAURA OWENS VS. MICHAEL MARRACCINI

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Instructions:

Please place this sheet on top of the document to be scanned.

1 Elisha Jussen-Cooke (SBN [REDACTED])
2 [REDACTED]
3 [REDACTED]
4 [REDACTED]

5 Attorneys for Petitioner
6 LAURA OWENS

FILED
San Francisco County Superior Court

MAR 29 2018

CLERK OF THE COURT
BY: [Signature]
Deputy Clerk

8 SUPERIOR COURT OF THE STATE OF CALIFORNIA
9 CITY AND COUNTY OF SAN FRANCISCO

10
11 LAURA OWENS,
12 Petitioner,

13 vs.

14 MICHAEL MARRACCINI,
15 Respondent.

) DECLARATION OF ELIZABETH "JAN"
) OWENS IN SUPPORT OF LAURA
) OWENS'S REQUEST FOR RESTRAINING
) ORDER

) Case No. FDV-18-813693

) Hearing Date: April 13, 2018

) Hearing Time: 1:30 p.m.

) Dept: 403

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18 I, Elizabeth "Jan" Owens, declare as follows:

19 1. I make all of the statements herein of my own personal knowledge, except as to those
20 matters stated on information and belief, and as to those matters, I believe them to be true, and if called
21 as a witness, could and would testify competently thereto.

22 2. I am the mother of Petitioner Laura Owens.

23 3. The first time I met Respondent Mike Marraccini was in Spring 2016, one or two months
24 after he and Laura started dating. On that occasion, my husband (Laura's father) Ronn Owens and I had
25 dinner with Laura and Mike at The Battery. My first impression of Mike was that he was polite but
26 calculating. I recall that when I asked Mike about his background, he paused before answering. His
27 answers seemed well-crafted but felt like they lacked emotion.

28 4. One morning, in or around late May or early June 2016, Laura came over to our house

1 with a black eye. When I asked her what happened, she started crying and explained that Mike had hit
2 her in the middle of the night while she was sleeping. Laura told me that she thought Mike was asleep
3 when it happened and said it was probably involuntary. She expressed fear about the idea of sharing a
4 bed with Mike because he had hit her so hard, however deliberate or accidental it may have been.

5 5. Beginning in late Spring or early Summer 2016, Mike started joining us for dinner several
6 nights per month. When we'd go out, he wouldn't talk much. He was polite but seemed detached.
7 Early on I noticed that he was never very affectionate towards Laura and he always walked in front of
8 her, which seemed odd to me.

9 6. Starting in Summer 2016, Mike's demeanor changed. When we were out with him and
10 Laura, Mike would rarely participate in the conversation and would just sit there. He acted cold towards
11 us and showed little emotional engagement. Before, he had at least acted politely

12 7. In June 2016, Laura shared with me that she and Mike were having problems. She
13 confided in me that Mike would often put her down and that her self-esteem was really being degraded
14 by Mike.

15 8. Sometime in June 2016, I found out that Laura was pregnant. Shortly after finding out,
16 Ronn and I went to The North Beach Restaurant with Mike and Laura. Mike told us, in a very calm,
17 cool, and collected tone of voice, that he thought Laura was the one for him and that he really saw them
18 having a future together. He told us that he felt like having a child would be irresponsible given how
19 young they he was, and the timing wasn't right. He said that he was going to pay for an abortion and
20 was committed to supporting Laura throughout the process. It seemed like Mike was driving the
21 decision for the both them.

22 9. After she had the abortion, Laura seemed profoundly sad in a way I had never seen
23 before. Every time I saw her after she had been with Mike, she was upset. She cried often and said that
24 she was struggling with feelings of guilt for having had the abortion and that Mike criticized her for this.

25 10. One night in late 2016, Laura called us in the middle of the night, around 3:00 a.m. Ronn
26 and I were sound asleep. Laura was very upset and crying. She told me that she and Mike had gotten
27 into a fight and that he was being "horrible" to her. She said that Mike was in the bathroom and it
28 seemed like she was trying to keep her voice down. I asked her if she wanted me to come over. Then

1 Mike got on the phone and said to me, to the best of my recollection, "I'm very sorry Laura called you
2 in the middle of the night and disturbed you. I have things under control. I'll calm her down. There's
3 no need for you guys to come over here. I'll deal with this." His voice was very cold and unemotional.
4 I was afraid for Laura.

5 11. Sometime in or around November 2016, Laura disclosed that she was seeking treatment
6 for depression related to the abortion. She shared with me that Mike had repeatedly told her that she was
7 sick and needed to be medicated. Laura said that he called her "crazy" and "retarded" all the time and
8 insisted that she be medicated or he would leave her.

9 12. On December 9, 2016, Laura called me and sounded very upset. She told me she felt
10 worthless and that she didn't feel like there was a reason for her to live anymore. She said she felt guilt
11 for aborting the baby based on pressure from Mike under the pretense that he cared about her and wanted
12 to have a future with her. She said something along the lines of "This is it. I just can't do this anymore."
13 Then she hung up the phone. I contacted Mike and told him that I thought Laura was in a vulnerable
14 situation. I told him I didn't know what the status of their relationship was, but asked him to please
15 answer Laura's call if she tried to contact him. Later that day, I found out Laura went to the hospital,
16 so I went there to be with her. The doctors told us that Laura's suicidal feelings may have been triggered
17 by the new antidepressants she had started taking a few weeks prior. They adjusted her medication, and
18 she was released within a couple of hours.

19 13. Laura and Mike went to Iceland in late December 2016. On New Year's Eve 2016, Laura
20 called me and Ronn. She was hysterical. She told me Mike was treating her horribly and was being
21 cruel. She said that he was being so terrible to her that another passenger on the flight had passed her
22 a note telling her to get away from him. At some point during our conversation, Mike took the phone
23 from Laura. He told us that Laura was "just upset" and said, "I've got this under control." He spoke in
24 a cold, totally emotionless tone. I was afraid for Laura and felt like she was in a very bad situation and
25 that it wasn't good for her to stay with someone who treated her badly and upset her like that. Later that
26 day or the following day, Laura sent me a text message with a picture of the note written by the
27 passenger on their flight to Iceland.

28 14. After Laura and Mike came back from Iceland, Laura confided in me that Mike had

1 strangled her while they were having sex. She said that it was really scary. I told Laura she needed to
2 end the relationship. She resisted and said that because Mike promised it wasn't going to happen again,
3 she intended to stay with him and give him a chance to change. She also shared with me that she had
4 started believing the things Mike was constantly telling her- that she was stupid, that she was worthless,
5 and that nobody else was ever going to want to be with her.

6 15. In early 2017, Mike lost his job. When this happened, he started coming out to dinners
7 with our family regularly. We also started taking Mike's mother, his sister, and his sister's boyfriend
8 out for dinners (at Mike's suggestion). I started feeling like he was taking advantage of us.

9 16. Sometime in or around February 2017, Laura called me in the morning to tell me she was
10 sick and needed to go to the hospital. She explained that she had been throwing up constantly
11 throughout the night. She told me she was going to St. Mary's Hospital to get checked out and asked
12 me to pick her up at the hospital when she was done. When I picked her up, I noticed that she had little
13 red dots on the skin under her eyebrows, on her eye lids and below her eyes. She looked very worn out.
14 When I asked her what had happened, all she said was that Mike was "horrible" to her the night before
15 and that she had had a bad night.

16 17. Laura and I are very close and see each other almost daily. While she was with Mike,
17 she seemed very sad and despondent. On at least 5 different occasions, I noticed bruises on her arms
18 and legs. I can't say for sure how many times I saw Laura with tiny red dots under her eyes, but it was
19 at least 5 times. I had never seen marks like that on anybody before.

20 18. In or around Spring 2017, Laura told me that Mike had strangled her again. I told her it
21 needed to stop and that she needed to get out of the relationship. She said that Mike had apologized to
22 her and promised he wouldn't do it again. She expressed hope that he would change and would treat
23 her like he used to before the abuse started. I had thought the Iceland incident was an isolated event until
24 Laura shared this with me. She also told me that her self-esteem was so worn down by Mike's abuse
25 that she believed nobody else would want to be with her.

26 19. On May 12, 2017, Laura was taken to a hospital because she had a seizure while on a
27 horse and fell off. Mike's mother and his sister were at the horse show to watch Laura and went to the
28 hospital with us. They called Mike so he could talk with Laura while she was in the hospital. I was

1 standing next to Laura's hospital bed while she was lying there talking to Mike and could hear
2 everything she said to him about what had happened. The next time I talked to Mike, he told me that
3 he had talked with Laura while she was in the hospital after she fell off the horse (the conversation I
4 witnessed Laura having) and that she was making no sense and was talking crazy. I had heard what
5 Laura had said. She seemed completely lucid and there was nothing crazy or nonsensical about what
6 she had said. It seemed like Mike was deliberately trying to make Laura look crazy and to convince me
7 and everyone else that she was mentally unstable. This was a red flag and made me very uncomfortable
8 and concerned for Laura. Mike did not come to the hospital to see her.

9 20. In June 2017, Mike and Laura were still dating. We treated Mike, his mother, his sister,
10 and his sister's boyfriend to dinner at House of Prime Rib to celebrate Mike's birthday.

11 21. After Mike's birthday, and throughout the summer, I noticed that Laura was spending less
12 time with him. She had expressed to me that she was trying to see less of him in hopes that the
13 relationship would just fizzle and end naturally.

14 22. One Wednesday in October 2017, my husband and I went to dinner with Laura at
15 Maybeck's in the Marina (we often had dinner on Wednesdays at Maybeck's). Mike walked in with his
16 sister Stephanie. They sat at a table close to us, and Mike chose a seat that faced Laura. He stared at
17 Laura while we ate dinner. I thought it was very strange behavior and could see that it made Laura
18 uncomfortable.

19 23. After the incident at Maybeck's, I decided to reach out to the passenger who wrote the
20 note to Laura on the flight to Iceland. Laura and I had talked several times about wanting to thank her
21 for intervening that day since it was an eye-opening experience for Laura. On November 7, 2017, I sent
22 an email to the address listed on the cocktail napkin Laura was given. I explained that I was trying to
23 locate the woman who took the time to write Laura the note and asked if I had the correct email address.
24 The following day, November 8, 2017, I received a response from a woman named Karen Ilmberger,
25 saying "I remember your beautiful daughter." (A true and correct copy of the email is attached hereto
26 as Exhibit 1.) I sent Ms. Ilmberger an email that day explaining that Laura was doing much better since
27 she had broken things off with Mike and thanking her for the note. I told her Laura's eyes were really
28 opened to what a bad relationship she was in when she received the note from her on the flight that day.

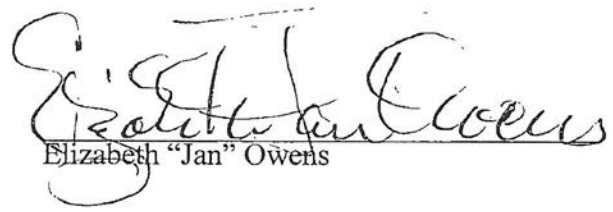
1 24. Sometime on around November 29, 2017, Laura and I were having dinner at Mamanoko
2 in the Marina, which is around the corner from Laura's apartment. Mike walked into the restaurant and
3 made a beeline directly for our table. He was accompanied by a woman, whom he introduced us to as
4 "Callie." He said that he had seen our car parked out front. He lingered at the table, and it seemed like
5 he enjoyed making us uncomfortable. Then he sat down a few feet away from us. He put his hand
6 around the woman he was with and stared intently at Laura. It made both of us so uncomfortable that
7 we left.

8 25. After this, Laura told me she was terrified to be alone. Sometimes when we were
9 together in her neighborhood, she'd ask me to drive her home, even though she lived only a couple of
10 blocks away. She told me she was afraid that Mike was stalking her and she was afraid of what he might
11 do to her.

12 26. On January 7, 2018, Ronn, Laura, and I were having dinner at Amici's Restaurant (about
13 1½ blocks from Laura's apartment). We were seated at a table next to the window facing the street. As
14 we were leaving the restaurant, I asked Laura if she wanted us to drive her home given her fear (and the
15 recent history) of encountering Mike. Since we were parked in the opposite direction of Laura's
16 apartment, she said it would be quicker if she just walked home. About five minutes later, Laura called
17 me. She was crying hysterically and just kept saying, "Mike! Mike! Mike!" She was so upset that she
18 could barely get the words out. When she could finally talk, she told us that Mike and his sister were
19 waiting near the restaurant, standing by a shrub next to the sidewalk. She said that they came at her and
20 screamed at her for having contacted Callie (the woman Mike was with back in November). She told
21 me that she tried to get her phone out to call 911, but that Mike's sister yelled at her, "Don't you DARE
22 get your phone!" There was pure terror in Laura's voice as she tried to tell us what happened. I have
23 never heard her sound so upset and pray that I never do again.

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27
28

Date: 3-28-18


Elizabeth "Jan" Owens

Re: Looking for WOW Airlines passenger

From: Karen [REDACTED]

To: Jan [REDACTED]

Subject: Re: Looking for WOW Airlines passenger

Date: Wed, Nov 8, 2017 6:25 am

You have the right person. My name is Karen Ilmberger & email is [REDACTED] How special it is to get your note this morning. I remember your beautiful daughter. How is she?

Sent from my iPhone

On Nov 7, 2017, at 11:50 PM, Jan [REDACTED] wrote:

Hi,

I am trying to locate a woman named Karen Flouer who was a passenger on a WOW Airlines flight from San Francisco to Iceland last December. She sat near my daughter and took the time to write my daughter a very meaningful note on the plane. Is this the correct email address for her?

Regards,
Jan Black Owens